



# Senior Provider Information Network

Portland Metro Area

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Presents

## **“Creating Person-Centered Environments Lessons Learned from the Better Care Better Jobs Initiative”**

***Diana White, Ph.D.***

**Date:**

Monday, September 28th, 2009

**Time:**

3:00-5:00 p.m.

**Location:**

Carman Oaks Assisted Living  
3900 Carman Dr.

**Phone:**

503-636-4700

Lake Oswego, OR 97035

\*\* Overflow street parking\*\*

**--1.0 CEU applied for from Board of Examiners of Nursing Home Administrators--**

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Please join Diana White, Ph.D as she speaks on Lessons Learned from the Better Jobs Better Care Initiative. Oregon was a recipient of one of 5 demonstration projects awarded. Funding was provided by the Robert Wood Johnson Foundation and Atlantic Philanthropies and guided by the Institute for the Future of Aging Studies. The purpose of the demonstration was to address issues related to direct care workers by focusing on recruitment, retention, and building a quality workforce. More than 20 organizations partnered to support the effort. Eight LTC organizations implemented a variety of practice and workforce changes. They represented nursing homes, assisted living, residential care, and home care. An underlying philosophy was to support person-centered environments for both residents/clients and workers. This presentation will describe how these organizations approached the task and share some of their successes and challenges.

**SPEAKER: Diana White, Ph.D.** is a senior research associate at the Institute on Aging at Portland State University where she works on a variety of education and evaluation projects related to long-term care. These include Enriched Clinical Learning Environments through Partnerships (ECLEPs), funded by the NW Health Foundation to attract nursing students through long term care careers, and Jobs to Careers: Promoting Work-Based Learning for Quality Care, funded by Robert Wood Johnson Foundation to evaluate a work-based leaning program targeting direct care workers in assisted living facilities. Until recently, she served as project director of the Hartford Center of Geriatric Nursing Excellence at OHSU (2001-June 2007). In addition to supporting Center goals, she worked as the liaison between the Center's Best Practices Initiative and Oregon's Department of Seniors and People with Disabilities. Dr. White conducted the local evaluator of the Better Jobs Better Care demonstration project in Oregon funded by Robert Wood Johnson Foundation and Atlantic Philanthropies. Prior to her work with CGNE, Dr. White was Deputy Director of the Oregon Geriatric Education Center and prior to was a co-investigator on VA Health Services Research & Development. Her research interests include person-centered environments for elders and the direct care workers who support them, intergenerational relationships and family bereavement.

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